

In the digital era, the demand for logistics and transport is increasing exponentially. The customers need quick and efficient delivery of products to their doorsteps. Every business, whether small or large, is looking for an efficient mechanism for delivering goods and services to its customers. It requires proper planning, scheduling, routing, and tracking to gain full satisfaction from the customer. Autonomous Routing and Dispatch Software Solutions can help the businesses plan and assign proper routes to the drivers, access the best driving directions, and deliver the goods, closing the dispatch by capturing proof of delivery. EliteExtra is a leading provider of last-mile software, providing all logistics solutions to streamline operations and propel you forward. EliteExtra has been a software and GIS consulting services provider since 1996 and has successfully provided routing and dispatch services to more than 325,000 users since 2008.

Elite Extra offers industry-leading last-mile logistic software designed to streamline delivery, fulfillment, and service operations. Routing and [dispatching software](#) simplify logistics-strategy operations, allowing you to concentrate on providing an [exceptional customer experience](#). Elite Extra routing and dispatch are integrated with the top-name eCommerce, point-of-sale, and ERP software to assure fast and reliable order flow on the platforms.

How Elite Extra Routing and Dispatch Software Works

Once the order is received, the order is placed in the route and dispatch software. As per the destination, an optimized route is assigned to the order. Once the route is ready, dispatch is scheduled, and the route is sent to the Elite Extra easy-to-use mobile application to walk the drivers through the entire fulfillment process. Drivers take the products in the fleet to their respective destinations on a pre-planned route. The operating staff will have all-time visibility into all routes, drivers, fleets, and product progress. The customer will be provided with driver information for every order they place. At the time of delivery, the user receives a prior message and an alert about the upcoming delivery at their location. At the point of delivery, the driver can collect the proof of delivery or the service documentation in the form of digital signatures, photos, or voice memos.

Why implement routing and dispatch software?

The main reason to implement a better route planner instead of doing manual tracking is to save time, save fuel, and minimize human effort. In large cities, operational costs are difficult to manage for logistic companies. But with the implementation of routing software, the cost reduces significantly as the software takes care of idle vehicles, fuel consumption, operating staff wages, and vehicle operations, all contributing to smooth operations.

Inaccurate planning, routing, and delays in delivery may hurt the image of your organization. Routing and dispatch software controls and plans every step in supply chain management. It defined parameters for routes, vehicles, drivers, driving time, and shift patterns, and then optimized the routes based on those parameters.

Even re-routing is possible if any hurdles come up in the order processing, e.g., heavy traffic, weather conditions, customer preferences, etc. With a realistic route planner, drivers can optimize routes from one destination to another.

Salient Features of the Elite Extra Routing and Dispatch Software

Automatic route planning

Manual route planning is time-consuming. Various variables are required to plan a proper route. EliteExtra solutions include automatic route planner software that can quickly plan and schedule the operations for you.

Both Web and Mobile Application to Operate

EliteExtra offers both web- and mobile-based applications for operators to plan the operations and drivers to get proper directions on the route. Users can easily track the dispatch progress from the mobile from anywhere from their mobile.

Real-time GPS Tracking Support

Drivers can track the fleets easily from their mobile application and interact with operators and other drivers for

smooth and successful delivery operations. The software includes telematics support for fleet and driver behavior analysis.

Robust Reporting Suite

All of the data generated is on the centralized server; so it can be reported and analyzed easily. Fine tune your operation using analysis from built-in reports and as well as you can create your own custom reports. Generate daily, weekly, monthly, and quarterly reporting for accounting of dispatches or deliveries fulfilled.

24x7 Support

Elite Extra's team will be with you every step of dispatch on your way 24x7.

Conclusion

The routing and dispatch software is the finest way to improve fleet management and is more than enough for SMEs. So if you want to maximize operational efficiency, reduce cost, and satisfy your customers with top-notch services, contact Elite Extra for all logistics and supply chain software solutions.

Steady Run